

GAIL (India) Limited

(A Government of India Undertaking - A Maharatna Company)

गेल भवन. 16 भीकाएजी कामा प्लेस नई दिल्ली-110066, इंडिया GAIL BHAWAN, 16 BHIKAIJI CAMA PLACE NEW DELHI-110066, INDIA फोन/PHONE: +911126182955 फैक्स/FAX:+911126185941 ई-मेल/E-mail:info@gail.co.in

ND/GAIL/SECTT/2020

09.01.2020

1. Listing Department National Stock Exchange of India Limited Exchange Plaza, 5th Floor, Plot No. C/1, G Block, Bandra-Kurla Complex, Bandra (East) Mumbai – 400051

2. Listing Department **BSE** Limited Floor 1, Phiroze Jeejeebhoy Towers Dalal Street Mumbai - 400001

Sub.: Investor Complaint Statement – Regulation 13(3)

Dear Sir,

In terms of Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the status of investor complaints for the quarter ended 31st December, 2019 is as under:

S. No.	Complaints received from	Pending at the beginning of the quarter (as on 01.10.2019)	Received during the quarter	Disposed-off during the quarter	Unresolved at the end of quarter (as on 31.12.2019)
1	SEBI (SCORES)	Nil	1	1	Nil
2	Stock Exchange (NSE/BSE)	Nil	4	4	Nil
3	Ministry of Corporate Affairs/ROC/Depositories	Nil	Nil	Nil	Nil
	Total	Nil	5	5	Nil

The above is for your information and records.

Thanking you Your faithfully

(A.K. Jha)

Company Secretary

Encl.: As above

Copy to:

Deutsche Bank AG, Filiale Mumbai TSS & Global Equity Services The Capital, 14th Floor C-70, G Block, Bandra Kurla Complex, Mumbai -400051

K/A- Ms. Aparna Salunke