

**IMPACT ASSESSMENT STUDY REPORT OF GAIL'S CORPORATE
SOCIAL RESPONSIBILITY (CSR) SUPPORT FOR INSTALLATION OF 52
RO WATER PLANTS RESIDENTIALS SCHOOLS/HOSTELS OF THE
ERSTWHILE EAST GODAVARI DISTRICT (PRESENTLY DR B R
AMBEDKAR KONASEEMA) OF ANDHRA PRADESH
FOR THE YEAR 2021-2022**

**FINAL REPORT VERSION 1
OCTOBER 2024**

STUDY COMMISSIONED BY

NEW DELHI

**SUBMITTED BY
MADRAS SCHOOL OF SOCIAL WORK,
EGMORE, CHENNAI- 600 008**

ACKNOWLEDGEMENT

This Impact Assessment study report on the CSR initiatives of GAIL is to provide a valid description of impacts of the CSR initiatives carried out by GAIL during 2021-22, in the project sites.

We are thankful to GAIL for partnering with Madras School of Social Work (herein referred as MSSW) to Conduct an Impact Assessment Study.

Our sincere thanks to *Shri. Deepak Kumar, DGM (CSR), Shri. Akshaya Kumar Panda Manager (CSR), New Delhi*, for their strategic support in conducting the study at every stage by furnishing relevant secondary data information and meticulous coordination. We also extend thanks to *Mr. Balaji Bhukya, Nodal Officer, GAIL* for his timely support and valuable inputs and all the GAIL Officials, who assisted in completing the Study as per schedule.

We thank the management of the Madras School of Social Work for the support extended to the study as part of MSSW's Consultancy activities and the valuable back-end support rendered towards the same.

Installation of RO Water Plants as part of the Improvements in basic conditions of residential Schools, Colleges and Hostels in Rajahmundry District, Study Team comprised of *Dr.S. Raja Samuel, Principal Consultant, Dr.C.J.Paul, Team Leader and Social Development Consultant and Dr.Prema P, Gender & Environment Consultant, Mr. M.S.Palanikumar (Late), Study Coordinator, Mr. Chandra Sekhar Pasala, Associate Consultant, Ms. Harini, Associate Consultant, and Mr. V. Purushothaman, Administrative Assistant.*

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EXECUTIVE SUMMARY

This report assesses the impact of GAIL's Corporate Social Responsibility (CSR) support for the Installation of RO Water Plants in residential Schools, Colleges, and Hostels in Rajahmundry District, Andhra Pradesh, during 2021-2022. GAIL installed 52 RO water plants in the residential schools/hostels by spending INR 145 Lakhs in this project, aiming to ensure safe drinking water for students in residential schools and hostels, particularly those managed by the Social Welfare Department of the erstwhile East Godavari district (presently Dr B R Ambedkar Konaseema) of Andhra Pradesh.

The key findings from the impact assessment highlight that GAIL's provision of Reverse Osmosis (RO) plants has significantly contributed to ensuring safe drinking water for students in residential schools and hostels, particularly those managed by the Social Welfare Department. The initial support, including annual maintenance for the first year, was highly beneficial.

The challenges include the schools and hostels face difficulties in managing and securing funds for maintenance **resulting in lack of Annual Maintenance and Periodical Services and** with the frequent transfer of Hostel Welfare Officers (HWOs), most new officers are unfamiliar with the operation and upkeep of the machines.

The overall evaluation informs that GAIL's CSR project implementation has been effectively implemented by GAIL with notable strengths in management and transparency.

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1. INTRODUCTION

This report presents the findings of an impact assessment study conducted on GAIL's Corporate Social Responsibility (CSR) initiative, specifically its support for the Installation of RO Water Plants in residential Schools, Colleges, and Hostels in Rajahmundry District, Andhra Pradesh. This project, funded during 2021-2022 period, represents a significant GAIL's CSR support in ensuring safe drinking water for students in residential schools and hostels, particularly those managed by the Social Welfare Department. The impact assessment, commissioned by GAIL and carried out by the Madras School of Social Work (MSSW).

This report highlights the project's status, including the benefits, challenges, and suggestions.

2. OVERVIEW OF MADRAS SCHOOL OF SOCIAL WORK AND THE CONSULTANCY DIVISION

The Madras School of Social Work (here after termed as MSSW) was founded in 1952 by Mary Clubwala Jadhav. MSSW is an autonomous college affiliated to the University of Madras. The school offers various under-graduate and graduate courses in social sciences. The College is accredited by NAAC at 'A+ Level' and ranked within the top five institutions for social work education.

MSSW has a Consulting Division (since 2009) which supports the Central Public Sector Units, State Public Sectors, Private companies, GOI, State Government agencies and NGOs in the Baseline & evaluation studies, monitoring, CSR investment plans, CSR evaluations and other customized requirements of the clients on the Social and environmental related support.

3. BACKGROUND OF THE STUDY

GAIL supported through INR 1,45,00,000/- for Installation of 52 RO water plants residential schools/hostels of the erstwhile East Godavari district (presently Dr B R Ambedkar Konaseema) of Andhra Pradesh, during the years 2021-22.

Out of 52 RO water plants sites,12 sites were identified on sample basis in consultation with the NGO implementing partner.

Mr.Chandra Sekhar Pasala & Ms.M.Harini team members of Madras school of Social Work, Chennai had discussion with Nodal Officer from GAIL and NGO/ Implementing Agency and visited the project site on 19.07.24 and 20.07.24.

Prior to the evaluation the officials were briefed telephonically and email/WhatsApp the GAIL Study methodology and a brief about the MSSW.

4. METHODOLOGY

This study focused on both the qualitative and quantitative aspects of the programme. Qualitative Research Approach, where qualitative data were collected through interactions with both beneficiaries and stakeholders of the programmes.

Key Informants Interviews were conducted with the Hostel Welfare Officer, Principal, Cook, NGO/ Implementing Agency, Installation Technician to gain- in-depth insights of the GAIL's CSR support and its impacts.

Focused Group Discussions were conducted with the beneficiaries/ students.

Madras School of Social Work (MSSW) identified the following sample frame work for the study:

SAMPLE AND TOOLS USED FOR THE STUDY			
Project & Site	Key Informants Interview (KII) *	Focus Group Discussions (FGD)	Transact walk/ Case study* of beneficiaries
Improvements in basic conditions of residential schools (RO & UV Plants, Drinking Water Dispensers, Dustbins, Solar water heaters and dinner sets)- Installation of 52 RO water plants residential schools/hostels of the	Proposed- 24 (2 per site) Covered- 29	Proposed- 5 @ 1 per cluster Covered- 13 (176	Proposed- Site visit & Case study- 2 based on availability Covered- Site

erstwhile East Godavari district (presently Dr B R Ambedkar Konaseema) of Andhra Pradesh. The project benefitted around 20,000 students.		individuals)	visit & Case study- 3 Beneficiary interview- 2
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The beneficiaries were asked to explain the individual benefits they were impacted through the facilities provided under GAIL’s CSR support.

Asset of tools were used for conduct of the stakeholders’ consultations/interviews.

The list of Hostel Welfare Officer (HWO), Principal, Cook, NGO/Implementing Agency, and Installation Technician interacted and the FGD with the beneficiaries/ students’ details along with the list of 12 schools visited provided in Annexure 1.

Photo gallery is placed as **Annexure 2**.

5. KEY INFORMANTS INTERVIEW (KII) POINTS:

Overview of RO Plants Supported by GAIL

GAIL's provision of Reverse Osmosis (RO) plants has significantly contributed to ensuring safe drinking water for students in residential schools and hostels, particularly those managed by the Social Welfare Department. The initial support, including annual maintenance for the first year, was highly beneficial.

Beneficiary Demographics

The schools and hostels received support from GAIL primarily cater to students from Scheduled Castes (SC), Scheduled Tribes (ST), and other backward classes (OBCs). Approximately 80% of the students fall into these categories.

Challenges Faced

Maintenance and Repair Issues

- **Initial Effectiveness:** The RO plants functioned effectively in the first 1 to 1.5 years post-installation, thanks to the annual maintenance support provided by GAIL.

- **Lack of Periodical Service:** After the initial maintenance period, the schools and hostels experienced a lack of funds for ongoing repairs and annual maintenance. This has led to decreased functionality and eventual dysfunction of the RO plants.
- **Dysfunctionality:** The absence of regular maintenance and repair has caused the 9/12 RO plants to become non-functional over time.

Funding Constraints

- **Paucity of Funds:** The Hostel Welfare Officers (HWOs) have reported significant difficulties due to insufficient funds for repair work and annual maintenance of the RO plants.

Lack of Information

- **Maintenance Guidelines:** There is a noted absence of sufficient information regarding filter changes and periodical servicing required for the RO plants. This lack of knowledge has further exacerbated the maintenance issues.

The present condition of the RO plants in the 12 sites visited are briefed below:

S.no	Name of the schools/ college/hostels/ covered (s.no from list given by GAIL)	Present condition of the RO plant
1	Social Welfare Boys Hostel No. 1- S.no.1	Dysfunctional- under repair for nearly 1 year
2	Ashrama Girls High School Department Tribal Welfare- S.no.3	✓ Functional- well maintained and minor repairs taken care when required
3	Government B.C Welfare College Boys Hostel- S.no.4	Dysfunctional- not reinstalled in new building due to space constraint for about 2 years (hostel shifted to new building)
4	PMS College Hostel Boys- 1- S.no.5	✓ Functional and minor repairs taken care when required
5	PMS College Hostel Girls- 1- S.no.6	Dysfunctional- New motor to be replaced, due to paucity of funds motor replacement is pending

6	Government B.C College Girls Hostel- S.no.7	Dysfunctional, not working for the past 2 years
7	Social Welfare College Girls Hostel No. 3 & 1-S.no.8	Dysfunctional- under repair for past 8 months
8	Government B.C Welfare College Boys Hostel- S.no.9	Dysfunctional for last 6 months, under repair (motor got stuck)
9	Government B.C College Girls Hostel- S.no.11	Dysfunctional- under repair for past 2 months
10	A P Social Welfare Residential School & JR College- S.no.12	✓ Functional- well maintained and minor repairs taken care immediately. Currently the dozing pump to be changed, order placed and received that part, waiting for the technician to install.
11	Social Welfare College Girls Hostel No. 2- S.no.45	Dysfunctional- under repair for nearly 1 year
12	Social Welfare Girls Hostel No. 1- S.no.47	Dysfunctional- under repair (motor got stuck).

Current Condition of RO Plants

Functional Status

- **Functional Plants:** Out of the 12 RO plants visited, 3 are currently functional and are being maintained effectively with minor repairs as needed.
- **Dysfunctional Plants:** The remaining 9 RO plants are non-functional. The issues affecting these plants are summarized below:
 - I. **Under Repair:** 7 RO plants are currently under repair, due to non-coverage of AMC.
 - II. **Space Constraints:** 1 RO plant is not reinstalled in a new building due to space constraints. This plant has been out of service for about 2 years since the hostel shifted to the new building.
 - III. **Pending Motor Replacement:** 1 RO plant requires a motor replacement, but this has been delayed due to a lack of funds.

6. IMPACT OF THE GAIL'S SUPPORT:

The study report provides valid description of impacts of GAIL's CSR support for the Installation of 12/52 RO water plants residential schools/hostels of the erstwhile East Godavari district (presently Dr B R Ambedkar Konaseema) of Andhra Pradesh, is furnished below:

Project	Before CSR intervention	After CSR intervention
Improvement in basic conditions- RO water plants residential schools/hostels of the erstwhile East Godavari district (presently Dr B R Ambedkar Konaseema) of Andhra Pradesh		
Access to Safe Drinking Water	Limited access to safe drinking water, as dependent on alternative source such as municipal water/ bore well.	Installation of RO water plants providing a reliable and safe source of drinking water. Improved water quality and increased access to safe drinking water for students.
Condition of Water Supply Infrastructure	Utilized municipal water from taps and boiled to ensure safety, and then store it for drinking purposes.	Significant upgrade with the installation of RO plants and enhanced reliability and safety of the water purification infrastructure.
Maintenance and Support	No formal maintenance support for water purification systems.	Initial annual maintenance support provided for the RO plants by GAIL. Due to lack of funds the schools/hostel finding difficult to spent for maintenance.
Educational and Social Impact		The introduction of RO water plants has significantly contributed to the students' overall well-being by ensuring access to safe and clean drinking water.

7. GAIL'S FUNDING PROCESS FOLLOWED FOR THE SCHOOLS IN SUPPORT OF RO PLANTS

MoU was signed between GAIL and Sai Educational & Health care Trust (NGO/ Implementing Agency) for installation of RO plants and baseline survey of locations

suggested by Hon'ble MLA was carried out by IA. After finalizing the locations, GAIL has released the funds for installation.

The CSR support work has been completed as per the MOU and installation of RO plants were directly made through the IA in the selected schools/hostels.

8. MSSW TEAM MEMBERS OBSERVATIONS:

Branding of GAIL:

The GAIL logo and financial year details are clearly visible, reflecting the company's support and commitment to enhancing access to safe drinking water under Swachh Bharat initiative.

Impact and utility of the created asset:

- **Enhanced Access to Safe Drinking Water:** The installation of RO plants has significantly improved the availability of safe drinking water in residential schools and hostels. Prior to the CSR intervention, students relied on boiling municipal water, which was less efficient and could potentially compromise health.
- **Increased Operational Efficiency:** The RO plants have streamlined the water purification process, making it more efficient and less labour-intensive compared to manual boiling. This efficiency reduces the time and resources previously spent on water purification.
- **Educational and Social Benefits:** contributing to the students' overall well-being by ensuring access to safe and clean drinking water.

Areas of concern:

- **Lack of Annual Maintenance and Periodical Services:** Due to insufficient funds at the schools and hostels, regular annual maintenance and periodical services for the RO plants have been neglected. This has resulted in several RO machines becoming dysfunctional over time.
- **Need for Usage and Maintenance Manuals:** The absence of comprehensive usage and maintenance manuals for the RO plants has become a significant concern. With the frequent transfer of Hostel Welfare Officers (HWOs), most new officers are unfamiliar with the operation and upkeep of the machines. Providing detailed manuals for new HWOs is essential to maintain the equipment effectively.
- **Funding for Periodical Service and Long-Term Maintenance:** Effective periodical servicing and long-term maintenance of the RO plants require dedicated

funding. Establishing a maintenance fund is crucial to cover the costs associated with routine checks and repairs, ensuring the longevity and performance of the RO plants.

- **Challenges in Managing Maintenance Funds:** Schools and hostels face difficulties in managing and securing funds for maintenance, as they are unable to raise additional funds from students or parents. This financial constraint exacerbates the challenge of maintaining the RO plants in optimal condition.
- **Need for Innovative Fund-Raising Strategies:** To address the funding shortfall, it is recommended that school authorities and HWOs explore innovative fund-raising strategies. Engaging civil society institutions, local companies, and other potential sources for mobilizing funds could provide the necessary financial support for ongoing maintenance and service of the RO plants.

9. FEEDBACK ON THE STRENGTHS, WEAKNESSES, OPPORTUNITIES FOR IMPROVEMENT

- Provides a reliable source of purified water. And streamlines water purification compared to manual boiling.
- Acknowledges GAIL's contributions visibly.
- Insufficient funds leading to neglected maintenance and dysfunctional machines. And there is lack of usage and maintenance manuals for new HWO, also they face difficulty in securing funds for ongoing maintenance.

10. CSR PROJECT IMPLEMENTATION

They had followed a participatory approach in its CSR implementation and reach out to the schools and hostel which are mainly managed by the Social Welfare Department.

The strong points in the implementation of the CSR project by the GAIL management are transparency, effective monitoring, and innovative interventions.

11. CONCLUSION

The Impact assessment study on installation of RO plants in schools/ hostels have revealed that there is a rousing welcome for the above CSR intervention by all the concerned stake holders and local communities.

The GAIL project needs to be highly complimented for the effective implementation for the period 2021-22. The GAIL CSR management had done very commendable job and the moving spirit behind the team counts for the success of the project.

ANNEXURE 1

Detailed list of Key Informant Interview, Focused Group Discussion, Beneficiary Interview, Case Study

SAMPLES	PROPOSED	COVERED
KII	24 (2 per site)	29
FGD	5 @ 1 per cluster	13 (176 individuals)
BI	-	2
CS	2 based on availability	3

S.NO	NAME OF THE SCHOOLS/HOSTELS/COLLEGE COVERED FROM THE LIST GIVEN BY GAIL	KII	FGD	BI	CS
1	Social Welfare Boys Hostel No. 1- S.no.1	3	-	2	-
2	Ashrama Girls High School Department Tribal Welfare- S.no.3	4	1 (13)	-	1
3	Government B.C Welfare College Boys Hostel- S.no.4	1	2 (10 + 10)	-	-
4	PMS College Hostel Boys- 1- S.no.5	1	1(17)	-	1
5	PMS College Hostel Girls- 1- S.no.6	3	2 (10 + 11)	-	-
6	Government B.C College Girls Hostel- S.no.7	1	1 (14)	-	-
7	Social Welfare College Girls Hostel No. 3 & 1-	5	-	-	-

	S.no.8				
8	Government B.C Welfare College Boys Hostel- S.no.9	1	1(15)	-	-
9	Government B.C College Girls Hostel- S.no.11	4	2 (19 + 19)	-	-
10	A P Social Welfare Residential School & JR College- S.no.12	1	1 (4)	-	1
11	Social Welfare College Girls Hostel No. 2- S.no.45	1	1 (15)	-	-
12	Social Welfare Girls Hostel No. 1- S.no.47	1	1(19)	-	-
13	Implementing agency	3	-	-	-
	Total	29	13 (176)	2	3

**FOCUSSED GROUP DISCUSSIONS HELD AT IN The Social Welfare Institutions @
RAJAHMUNDRY DISTRICT OF ANDHRA PRADESH**

FGD-1: Ashrama Girls High School Department Tribal Welfare- S.no.3 Batch - 1	FGD-2: Government B.C Welfare College Boys Hostel- S.no.4- Batch -1
<ol style="list-style-type: none"> 1. Lakshmi Sindhura, 9th std 2. K. Harika, 9th std 3. Sandhiya, 9th std 4. Pournami, 9th std 5. B. Keerthana, 9th std 6. V. Divyadeshri, 7th std 7. J. Lavanya, 7th std 8. G. Pushpalatha, 9th std 9. P. Banumathi, 9th std 10. P. Praveena, 9th std 11. S. Venkatalakshmi, 9th 12. V. Bujji, 9th std 13. K. Akhila, 9th Std 	<ol style="list-style-type: none"> 1. K. Suresh, 7386880146, B. Sc Chemistry 2. K. Satish, 7731844018, Pharm D 3. I. Ashok, 8096154921, B. Sc Radiology 4. J. Pethusu, 7207304486, Inter 5. M. Satheesh, 8688963959, B. Tech EEE 6. S. Sri Vighnesh, 8333837934, B. Sc Organic Farming 7. S. Arjuna Rao, 9493406554, B. Sc Artificial Intelligence 8. S. Sivachandra, 9490246996, B. Sc Chemistry 9. P. Ramakrishna, 9441623524, B.

	Sc Artificial Intelligence 10. Bharath, B. Sc
FGD-3: Government B.C Welfare College Boys Hostel- S.no.4– Batch -2	FGD-4: PMS College Hostel Boys- 1- S.no.5
<ol style="list-style-type: none"> 1. M. Karthick, 9392395653, 11th std 2. M.Tulasisyapedda Demud, 9908255371, B. Sc Computer Science 3. G. Bhakara Rao, 7997252647, M.B.A Tourism/ Hospitality 4. R. Bharat, 9618501551, B. Sc Chemistry 5. R. Ramesh, 9490729301, M.B.A Tourism/ Hospitality 6. A. Hari Babu, 9182366597, J. MPC 7. P. Bharath, 7658913202, B. Tech 8. P. Sri Sai Bhaskar, 6300070894, B. Pharmacy 9. K. V. Ch. Vijaykumar, 7382168320, J. MPC 10. B. Sai Sankar, 7893851869, Food Tech 	<ol style="list-style-type: none"> 1. Mahatrisha Reddy, 7382295111, 1st UG 2. Balu, 7601063451, 1st UG 3. P. Rajesh, 9391160529 4. Sivareddy, 7013037661 5. P. Ganapathy Reddy, 6304408657 6. Madhu, 9573478318 7. Bharath Kumar, 9392763771 8. Ravindra, 6300076598 9. M. Lavagushadeja, 9381382779 10. P. Raju, 7780594283 11. K. Ajaibabu, 9032130334 12. E. Prasanth, 6303484759 13. K. Suriyaprakash, 9059445350 14. Santhosh Reddy, 7032589178 15. K. Prashanth Reddy, 8247868275 16. Gowtham, 8919243232 17. Navin, 7569259915

FOCUSSED GROUP DISCUSSIONS HELD AT IN The Social Welfare Institutions @ RAJAHMUNDRY DISTRICT OF ANDHRA PRADESH	
FGD-5: PMS College Hostel Girls- 1- S.no.6, Batch 1	FGD-6: PMS College Hostel Girls- 1- S.no.6, Batch 2
<ol style="list-style-type: none"> 1. M. Srija, 8885357268, 1st B. Sc 2. M. Sridurga, 7302666817, 3rd B. Sc 3. A. Sivanandhini, 8639041313, 3rd B. Sc 4. K. Jansi, 8977090209, 2nd B. Sc 5. K. Lalitha, 9390245357, 2nd BA 6. M. Sainitha, 9515238651, Dip. Final 	<ol style="list-style-type: none"> 1. Venkateswari, 8143709766, 3rd B.com 2. Akila, 6288165238, 2nd Veterinary 3. Nagamani, 9398451175, 1st MA 4. Pandamma, 7386942861, 2nd UG 5. Anjali, 8019243398, 2nd UG 6. Ankitha, 8374036234, 2nd UG

<p>Year</p> <p>7. M. Samira, 9494973482, Dip. Final Year</p> <p>8. K. Rajini, 8919417540, 2nd BA</p> <p>9. M. Anjali, 7601080475, 2nd BA</p> <p>10. B. Monika, 2nd BA</p>	<p>7. Anusha, 6300483249, 2nd B. Sc</p> <p>8. C.H. Ramadevi, 9398088148, 3rd B. Sc</p> <p>9. Divyaprasanthi, 8331889062, B. Sc</p> <p>10. Swetha, 9514478204, B. Sc</p> <p>11. Sathyavathi, 9182186036, MA</p>
<p>FGD-7: Government B.C College Girls Hostel- S.no.7</p>	<p>FGD-8: Government B.C Welfare College Boys Hostel- S.no.9</p>
<p>1. S. Mounika, 7569705315, 3rd year UG</p> <p>2. N. Sailaja, 9391607404, 2nd year B-Pharm</p> <p>3. S. Swetha, 9133765494, Inter 2nd year</p> <p>4. Y. Bheemabhai, 9515176126, 2nd year UG</p> <p>5. M. Jyothi, 6281595466, 3rd UG</p> <p>6. B. Padma Sri, 7382272782, 3rd UG</p> <p>7. S. Devi, 7036159096, 3rd UG</p> <p>8. P. Padma, 7569067102, 3rd UG</p> <p>9. T. Mercy, 7670879216, 2nd year B-Pharm</p> <p>10. K. Smily, 9550820706, 2nd year B-Pharm</p> <p>11. M. Mounika, 7330607477, 2nd UG</p> <p>12. G. Naga Jyothi, 7382612093, 2nd UG</p> <p>M. Sowmya, 9912915883, Diploma</p>	<p>1. P. Raju, 9392744266</p> <p>2. P. Srinu, 6303686133</p> <p>3. P. Durga Prasad, 8121687412</p> <p>4. B. Veeranagu, 8897798172</p> <p>5. R. Vijay, 9296906656</p> <p>6. D. Anjaneya Vera Prasad, 8247818991</p> <p>7. Anil Bandhan, 9553469106</p> <p>8. B.P.S. Rajav, 8985063831</p> <p>9. T. Dileep, 9676489411</p> <p>10. B. Sathanarayana, 9989651224</p> <p>11. M. Syam Kumar, 9505644392</p> <p>12. G. Satya Anil, 7075380335</p> <p>13. V. Sathish, 6305799242</p> <p>14. M. Abhishek, 8125693231</p> <p>15. G. Tarun, 8297040648</p>

<p>FOCUSSED GROUP DISCUSSIONS HELD AT IN The Social Welfare Institutions @ RAJAHMUNDRY DISTRICT OF ANDHRA PRADESH</p>	
<p>FGD-9: Government B.C College Girls Hostel- S.no.11- Batch No-1</p>	<p>FGD-10: PMS College Hostel Girls- 1- S.no.6, Batch 2</p>
<p>1. P. Devi Priyanka, 8309382446</p> <p>2. P. Satya Sri, 7396275329</p> <p>3. P. Divya, 9985908667</p>	<p>1. A. Veera Veni, 8688042825</p> <p>2. J. Kusuma, 7702131809</p> <p>3. P. Manga, 7799464872</p>

<p>4. R. Lokeswari, 8500869909</p> <p>5. P. Devi, 7569678224</p> <p>6. K. Durga, 9121549783</p> <p>7. U. Satya Sravani, 9347813805</p> <p>8. G. L. Mounika, 9182894215</p> <p>9. G. Lakshmi Pavani, 6301981855</p> <p>10. Ch. Vimala, 8247691536</p> <p>11. Ch. Lalitha, 9640088294</p> <p>12. V. Asha, 9951114560</p> <p>13. P. Divya, 6304914153</p> <p>14. A. Divya Suhanjali, 9160464390</p> <p>15. B. Sravani, 8897657825</p> <p>16. K. Jaya, 8886904542</p> <p>17. G. Poornima, 9160684118</p> <p>18. J. Ramya, 9618846354</p> <p>19. U. Rupa, 7036278179</p>	<p>4. B. Devimounika, 9000746837</p> <p>5. K. Rajalaxmi, 9491415587</p> <p>6. A. Bharathi, 9515139412</p> <p>7. U. Satya Sravani, 9347813805</p> <p>8. M. Harika, 9963507359</p> <p>9. D. Parimala, 9160545309</p> <p>10. Ch. Surekha, 9912604437</p> <p>11. K. Sanjana, 9951849071</p> <p>12. M. Prabhaya, 9494489406</p> <p>13. K. Sravani, 9347933521</p> <p>14. P. Durga Bhavani, 9392359184</p> <p>15. M. Anushya, 9494487390</p> <p>16. T. Sowjanya, 9491667053</p> <p>17. M. Ranjani, 7780691243</p> <p>18. B. Subhasini, 9381190151</p> <p>19. T. Divyavani, 9398190799</p>
<p>FGD-11: Social Welfare College Girls</p> <p>Hostel No. 2- S.no.45</p>	<p>FGD-12: Social Welfare Girls Hostel No.</p> <p>1- S.no.47</p>
<p>1. M. Sruthi, 9032449218, 3rd B. Sc</p> <p>2. K. Krishnaveni, 9121961398, 3rd B. Sc</p> <p>3. D. Sandhiyana, 9849218479, 1st Inter</p> <p>4. K. Pavanikumari, 8374093348, 2nd BA</p> <p>5. T. Saritha, 9390992149, 2nd B. Sc</p> <p>6. Mounika, 9502332089, 1st Inter</p> <p>7. J. Blessy, 9848798397, 1st Inter</p> <p>8. M. Sandhiya, 9346753629, 1st M. Sc</p> <p>9. P. Indhumathi, 8019109634, 2nd BA</p> <p>10. K. Pavani, 8328319571, 2nd B. Sc</p> <p>11. B. Prasanna, 9515939557, 2nd B. Sc</p> <p>12. K. Srivalli, 9522948268, 2nd B. Sc</p>	<p>1. Kavya, 10th</p> <p>2. Bishitha, 10th</p> <p>3. L. Gayathri, 9th</p> <p>4. Swathi, 10th</p> <p>5. Prasanna, 9th</p> <p>6. Anusha, 10th</p> <p>7. Bhujamma, 9th</p> <p>8. Venusri, 8th</p> <p>9. Bhavana, 10th</p> <p>10. Aruna, 8th</p> <p>11. K. Tejasrilakshmi, 8th</p> <p>12. G. Anusri, 8th</p> <p>13. D. Laxmi Prasanna, 8th</p> <p>14. A. Ankitha, 8th</p> <p>15. T. Pavani, 8th</p>

13.P. Nandhini, 8019674918, 2 nd B. Sc	16.Ch. Ananya, 10 th
14.K. Mansa, 8957414235, 2 nd B. Sc	17.B. Iswarya, 10 th
15.P. Lakshmi, 8247230156, 2 nd BA	18.S. Sravani, 10 th
	19.R. Kruparani, 10 th

- **Social Welfare Boys Hostel No. 1**

KII with Warden and Cook

1. Mr. K. Dhanababu, Warden, 9912072153
2. Mrs. V. Vijayakumari, Cook, 9346835367
3. Mrs. Papayi, Cook, 8897041525

Beneficiary Interview

1. Mr. V. Navdip, student, 7th std
2. E. Akhil, student, 6th std

- **Ashrama Girls High School Department Tribal Welfare**

KII with staff members

1. M.I. Priyadharshini, Principal, 9490591099
2. Mr. G. Chinnarao, Physical Director, 9490600291
3. Mrs. P. V. Chinnari, School Assistant, 89856772051
4. Mrs. B. Seetha, School Assistant, 9494545686

- **Government B.C Welfare College Boys Hostel**

KII with Warden

1. Mrs. K. Soundrammal, 9247320259

- **PMS College Hostel Boys- 1**

KII with Warden

1. Mr. Srinivas, 9491069880

- **PMS College Hostel Girls- 1**

KII with Warden, Cook and Watchman

1. Mrs. S. S. Lakshmi Santhi, Warden, 9494944785
2. Mrs. Seethamma, Cook, 9494339439
3. Mr. R. Lovaraj, Watchman, 7383177146

- **Government B.C College Girls Hostel**

KII with Warden

1. Mrs. M. Sathyakumari, 7396610888

- **Social Welfare College Girls Hostel No. 3 & 1**

KII with Warden

1. Mrs. A. Jyothi, 9542932283-
2. Mrs. G.Sujatha, Cook, 9505740358
3. Mrs. Ramayamma, Cook
4. Mrs. Vaiyogeshwaradevi, Cook, 9492741471
5. Mrs. A. Lakshmi, Helper, 9666194977

- **Government B.C Welfare College Boys Hostel**

KII with Warden - Mr. Srinu, 9487 88103

- **Government B.C College Girls Hostel**

KII with Warden, Cook and Helper

1. Mrs. D. Rani Sakunthala, HWO/ Warden, 9291503941
2. Mrs. Y. Sugasini, Cook
3. Mrs. S. N. Nagalakshmi, Helper
4. Mrs. N. Prasanna, Helper

- **A P Social Welfare Residential School & JR College**

KII with Principal

1. Mrs. A. Vanikumari, 7893527426

FGD with staff members

1. Mrs. Mangadevi, House Welfare Officer (HWO)/Warden, 8341889061
2. Mrs. Kanagadurga, Superintendent, 9441241264
3. Mrs. Nishkala, Security, 9390798566
4. Mrs. Santhoshi, Security, 9981305877

- **Social Welfare College Girls Hostel No. 2**

KII with Warden

1. Mrs. T. Subha Lakshmi, 9493677888

- **Social Welfare Girls Hostel No. 1**

KII with Warden

1. Mrs. K. Prabavathi, 9989567110

NGO/ Implementing Agency

KII with implementing agency

1. Mr. R. Karunakar Reddy, Head- Sai Educational & Health Care Trust, 9040013678
2. Mr. Madhusudhan Reddy, RO Plant installation/ Technician, 95429 32283.

ANNEXURE 2
PHOTO GALLERY

SNAPS OF THE 12 RO PLANTS VISITED

Social Welfare College Girls Hostel No. 2	Social Welfare College Girls Hostel No. 3 & 1
Social Welfare Boys Hostel No. 1	PMS College Hostel Girls- 1

PMS College Hostel Boys- 1	Government B.C College Girls Hostel
Government B.C Welfare College Boys Hostel (Urban)	Government B.C Welfare College Boys Hostel (Rural)
Social Welfare Girls Hostel No. 1	Government B.C College Girls Hostel
A P Social Welfare Residential School & JR College	Ashrama Girls High School Department Tribal Welfare

DURING KII WITH WARDEN (HWO)/ HOSTEL IN-CHARGE DURING THE VISIT

Cooks'-Social Welfare College Girls Hostel No. 2	Warden- Social Welfare College Girls Hostel No. 3 & 1
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**Warden & Cooks'-Social Welfare Boys Hostel
No. 1**



Warden- PMS College Hostel Girls- 1



Warden- PMS College Hostel Boys- 1



Warden- Government B.C College Girls Hostel



**Cook- Government B.C Welfare College Boys
Hostel (Urban)**



**Warden- Government B.C Welfare College Boys
Hostel (Rural)**



Warden- Social Welfare Girls Hostel No. 1



Warden- Government B.C College Girls Hostel



Tap connections given for using RO water- A P Social Welfare Residential School & JR College



Principal & School Assistants'- Ashrama Girls High School Department Tribal Welfare



FGD/BII WITH THE STUDENTS COMMUNITY

Social Welfare College Girls Hostel No. 2



BI-Social Welfare Boys Hostel No. 1



PMS College Hostel Girls- 1



PMS College Hostel Boys- 1

Government B.C College Girls Hostel



**Government B.C Welfare College Boys Hostel
(Urban)**



**Government B.C Welfare College Boys Hostel
(Rural)**



Social Welfare Girls Hostel No. 1



Government B.C College Girls Hostel



**FGD with Warden & Cook's- A P Social Welfare
Residential School & JR College**



**Ashrama Girls High School Department Tribal
Welfare**



ANNEXURE 3

CASE STUDIES

Fruitful result of GAIL's CSR initiative in providing essential facility to A P Social Welfare Residential School & JR College



Overview about the beneficiaries

This school hostel has a total sanctioned strength of 640 girls studying till junior college level. The RO plant was installed in the year 2020-2021 under GAIL CSR intervention to the hostel, significantly improving the quality of life of the students and the staff members. The profound benefits of the intervention are benefit to the students from marginalized community especially Scheduled Caste and Scheduled Tribes.

Commitment of School Authority



GAIL's initiative in installation of RO for providing clean and safe drinking water to the hostel residents is maintained by the school management seriously, ensuring the RO plant was protected by fencing with iron rods to prevent any potential damage. Including the commitment to maintenance, with appointment of staff to oversee the regular filter changes and proper upkeep of the equipment.

Benefits



The hostel presently has 620 girls and 20 staff members who rely on the RO water as the primary source for drinking water. dedicated drinking water distribution system is constructed with 20 taps for facilitating easy and hygienic access to drinking water, which is neatly maintained by the house keeping staff.

Systematic and well-documented maintenance

Periodical change of filters is made and record keeping is also followed by the warden and school management. Staff deputed too take care of the operation and follow-up maintenance works.

Gratitude from the School Authority

The Principal of the School has extended sincere thanks for the CSR intervention of GAIL for installation of RO plants in the school hostel and created space for safe and clean drinking water facility for the girl students from marginalized community and contributing to the overall health and well-being of the students.

Enhancing Access to Purified Drinking Water in Ashrama Girls High School Department Tribal Welfare



Brief profile of the beneficiaries

This school primarily supports approximately 200 girls from the Scheduled Tribes community offering hostel accommodations through high school level.

Impact of installation

Earlier the school had to store the municipal water after boiling it for drinking purpose. After the installation, the students and staff now get access to purified drinking water. Since the installation the RO, it has been functioning well, with the school management takes care of the periodical service and maintenance to ensure the better performance.

GAIL's CSR intervention not only provided students to get access to safe and purified drinking water but also enhanced the school's infrastructure to align with standards found in private institutions.

Expression of gratitude



The School Management and students have joyously shared their gratitude to GAIL authorities for their impactful support in contributing to marginalized community.

Relief from manual purification process in PMS College Hostel Boys- 1



HWO (Hostel Welfare Officer) informed that the RO plant is serving about 400 students from very backward conditions across the district. He shared that since the installation, there are no major trouble in the RO plant, ensuring the safe drinking water for the students and staff for last 3 years.



Before the RO installation, lot of manual work involved in getting the water for drinking purpose such as filling municipal water, boiling and use it. Since the installation the less manual work is required and purified and safe drinking water is easily available for all in the campus.