



GAIL (India) Limited

Quality Policy

GAIL is committed to continual improvement in its Operations to achieve business excellence, customer satisfaction and sustainable development.

We aim to meet our commitment by implementing a robust Total Quality Management System in line with latest National/International Quality Management Standards/Principles, maintaining harmonious relationship with stake holders, using available resources efficiently and effectively, focusing on learning and adopting best practices, participative culture and instilling awareness among employees of their contribution towards quality, safety and sustainability.

We strive for the well-being of all our stakeholders by creating value for them through continuous innovation and maintaining competitiveness.

Sandeep Kumar Gupta

Chairman & Managing Director

Date: 19/11/2024